INFRASTRUCTURE

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with Agra to support
agricultural training
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BR/EF

News Worth Knowing

Namibia urged to ditch rain-dependent farming



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MAIN STORY

Namibia urged to ditch rain-dependent farming

amibia's agronomic sector is calling for an urgent shift from rain-fed to irrigated agriculture as recurring droughts and climate variability continue to cripple crop production across the country.

According to Namibian Agronomic Board (NAB) CEO, Fidelis Mwazi, the country's reliance on seasonal rainfall is no longer sustainable, and the agricultural sector must adapt to ensure food security.

"The days of relying solely on rainfall agriculture are behind us. The shift to irrigated agriculture is no longer an option. It is essential, and it has to be done, One can already see the impact of rainfall variability on production volumes," Mwazi said.

Namibia's crop output has dropped sharply in recent years, exposing the vulnerabilities of a rain-dependent system.

"Last year, in terms of mass production, for example, we only managed around 33,000 metric tonnes. In the past, during good rainfall years, we normally did around 98,000, close to 100,000 metric tonnes," he said.

He said to address the issue, the NAB is working with financial institutions to develop accessible funding models for



Crucial Dates

- Bank of Namibia Monetary Policy announcement date:
 - * 18 June 2025
 - * 13 August 2025
 - * 15 October 2025
 - * 3 December 2025



the crop value chain, aimed at reducing the cost barriers to irrigation systems and modern farming inputs.

"That's why we are working tirelessly to engage different financial institutions to come up with crop value chain financial packages that might be easily accessible by our farmers and other stakeholders in the industry," Mwazi added.

He also stressed that financial support alone is not enough.

"We need structured programmes – technical support, access to equipment and trained consultants – to make this transition work," he said, warning that failure to act could worsen food insecurity in the years ahead.

"We need public-private partnerships that support strategic agricultural transformation. Sustainable collaboration is critical to achieving food self-sufficiency and building resilience to climate shocks," he said. He said as part of a broader solution, the NAB is spearheading the development of a national crop value chain strategy, aimed at building a resilient and competitive crop sector through environmentally responsible practices, targeted research, supportive policy, and improved market access.

Mwazi said the foundation of this

strategy is collaboration among public, private, and civil society stakeholders, with a strong focus on empowering farmers to meet yield targets and supply both local and international markets.

He said reducing Namibia's reliance on food imports remains a key objective, which according to him, the NAB's Market Share Promotion Scheme has already helped increase local production from just 5% in the early 2000s to nearly 47% today.

However, he acknowledged that challenges remain.

"Market access is still a constraint for some crops. We need to intervene in the value chain – in processing, storage, logistics – to ensure locally grown products can reach viable markets," he said.

Minister of Agriculture, Water and Land Reform, Inge Zaamwani, echoed the call for a shift in approach and urged stakeholders to explore new support mechanisms for farming recovery and restocking.

"Most of the developed economies are built on the foundation of agriculture, and there is no reason why Namibia cannot do the same. We have huge land, a small population, and we must ensure we optimise the land available to us," she said.





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MEDIA RELEASE





PUBLIC ANNOUNCEMENT

ECB APPROVES 3.8% NAMPOWER BULK ELECTRICITY TARIFF FOR THE 2025/2026 FINANCIAL PERIOD

unit accordance with the existing legal provision, NumPower adminised a shalf application for an effective built said an include a shalf application of the existing legal provision, the engagements have been an extraored and transmission terminises that the member of shalfful there has been depotation on 17 effectives 2005. The requested adjustment would have resulted in a bulk shalf increase from NS 1,985 per 1866 2°. Licensee - End Consumer Consultative Engagement Moderation Provision and Provision Provision

2 FCB BUILK TARIFF REVIEW PROCESS

2.1. ECB Internal Review Process

- Detailed analysis of the submitted tariff application Financial impact analysis on NamPower; Economic impact analysis of the application; and Optimal dispatch of the local generation versus co

2.2. Bulk Tariff Review Process Stakeholder Consultati

As part of the bulk tariff review process, the ECB facilitated stakeholder consultation meetings where NamPowe presented its tariff application to various stakeholders. These stakeholders included members of the public intellegence and process of the public process of the public process (FPR), the rememble energy association, Government Ministries and approximation included in the process of the public process of t

BUILK TARIES DEVIEW OUTCOME

After due consideration, especially the impact on affordability of electricity, and in accordance with the ECB tariff review methodology, the ECB Board resolved to approve a 3.8% for NamPower instead of the 17.44% initially requested by NamPower. However, the 3.35% will be supported with a financial support on NS236 million by the shareholder (Nambian Government), equivalent to 3.8%. This adjustment changes the average tariff from the current approved rate of NS 1.9856 per Kinh to 18.2 Cent 1 per kinh for the financial period 2025/2026.

Regarding the impact of the approved bulk tariff on the economy, with the tariff increasing at 3.8%, below the current inflation rate of 4.2% (Match 2025), it is expected that the tariff adjustment will have minimal impact on future inflation as well as on prices of goods and services. But it will slightly negatively impact the GDP growth as electricity cost is a component of the inflation calculation.

PRIMARY FACTORS CONSIDERED IN THE BULK TARIFF ADJUSTMENT

- may tactors refunding the tainf adjustment include.

 An increase in the return on assets and depreciation due to the revaluation of the transmission regulatory asset base, which nose from NSI 4.5 Shillon to NSI 2.1 Abilion.

 The cost of electricity generation, particularly the sepenses associated with imported electricity. Approximately 28% of the generation cost is denominated in US dollar, making it susceptible to currency exchange fluctuations.

Further, NamPower's revenue is based on the approved budgeted costs, volumes (energy and capacity), and tar The 2023/2024 period saw an over-recovery of NS96S million, attributed to higher-than-projected generation from Ruacana Hydropower Plant. This over-recovery was considered, to reduce the revenue requirement, and there providing relief to customers.

AVERAGE GENERATION AND TRANSMISSION TARIFF PER SOURCE

The following Table indicates the average generation and transmission tariffs per source, to give an indication of the current tariff and projected tariff path.

Table 1: Average Generation and Transmission Tariffs per source:							
Generation Source	2024/25	2025/26	2026/27*	2027/28*	2028/29*	2029/30*	
NamPower	0.5051	0.5645	0.4070	0.4083	0.4106	0.4135	
IPPs	1.4338	1.3685	1.2974	1.3518	1.4086	1.4678	
Imports	1.7507	2.1210	2.2101	2.3029	2.3996	2.5004	
Average Generation Tariff	1.3356	1.1526	1.3750	1.3340	1.1889	1.2483	
Transmission Tariff	0.5228	0.6075	0.7202	0.7562	0.7941	0.8338	
Reliability Tariff	0.1258	0.1429	0.1688	0.1772	0.1861	0.1954	
Losses	0.1349	0.1582	0.1514	0.1590	0.1669	0.1753	
Total bulk tariff	1.9856	2.0611	2.2855	2.4454	2.5188	2.5944	
Tariff Increases	0%	3.8%	11%	7%	3%	3%	

'Italics: Forecasted (the asterisk serves to provide clarity in the event a photocopy isn't clear or some persons can't distinguish between plain and italized text)

DISTRIBUTION UTILITIES TARIFF APPLICATION PROCESS

The approved bulk electricity tariff will be applicable to NamPower bulk customers such as Regional Electric Distributors (REDs), Local Authorities, Regional Councils and large industrial transmission customers (e.g. mines) distribution licensees will individually apply to the ECB for a review of their distribution tariffs, which, when apptimely, will be applicable to end consumers effective from 01 July 2025.

tion of end-consumer tariff, all major distribution util

will be facilitated by the ECB, and we believe it will give licensees the opportunity to clarify and explain their tariff applications to their customers. The engagements have been scheduled to take place as follows:

		20 10 10 10 10 10 10 10 10 10 10 10 10 10		
Date	Licensee	Town	Venue	Starting Time
2 June	Keetmanshoop Municipality	Keetmanshoop	Westdene Moth Hall	14:00 – 16:00
4 June	ERONGO RED	Walvis Bay	Municipality Hall	10:00 - 12:00
6 June	City of Windhoek	Windhoek	Khomas Regional Council Hall	14:00 - 16:00
9 June	CENORED	Tsumeb	Nomtsoub Community Hall	17:00 - 19:00
11 June	Oshakati Premier Electric (OPE)	Oshakati	Oshandira Lodge	09:00 - 11:00
	NORED	Ongwediva	Ongwediva Trade Fair Centre Conference Hall	17:00 – 19:00
12 June	NORED	Rundu	Regional Council Auditorium	17:00 - 19:00

NB: Please note that the presentation dates will be published in the local media outlets and on social media platforms of the ECB and the distribution utilities.

In addition, all distribution utilities are urged to apply for their annual tariff reviews before the end of May 2025. Utilities that do not apply for that adjustments in time to conscious with the implementation of the built tariffs, which is effected that the property of the construction of the substantial tariffs and the construction of the substantial tariffs and the construction of the construction of the construction of the construction provided by the construction of the construction provided by some distribution utilities in not financially sustainable, and it affects their financial ability to horour NamiProvider Silbs, and it further effects service deletery. The causes inserviny or instability in electricity to restability in electricity.

OVERALL ELECTRICITY SUPPLY SITUATION

For the 2025/2025 period, it is projected that 53% of the national demand will be supplied by local generation, with the remaining 47% to be next with regional imports. The Ruszans hydropover Plant remains the primary source of source, selectricity is generated relatively cheeky at the Ruszans hydropover Plant. Therefore, less generation and source, selectricity is generated relatively cheeky at the Ruszans hydropover late. Therefore, less generation of power from expensive alternatives or imports at higher costs, hydropover is generally considered allow-cost source of electricity.

It is important to note that during the period 2023/2024, Ruacana generation achieved one of its best prodi in years, generating 2,087 GWh (Gigawatt-hour or one billion watt-hour) due to favourable water manageme water flow conditions.

Notably, there has been an increase in local generation from renewable energy plants over the period. To complement local generation, two plants have been added to the national grid in the 2024/2025 period.

1. Alexas II – SIMW (Meganett or one million waits) (Heavy Fue City)

1. How Color IV – SIMW

The two abovementioned plants are part of the 79 electricity generation licenses (excluding standby generators) tha the ECB has issued, out of which 41 are operational and 38 are still under development. We hope that those licensees that have not yet commissioned their plants will do so soon; this will have a positive impact on end-consumer prices

To further improve the electricity supply situation, Government introduced the Modified Single Buyer (MSB) Market model, a unique Namibian market platform which allows private generations and contestable outsomers to transact electricity directly. There are seven (7) operational solar Pr J lorants with a combined installed capacity of established under the MSB Model. It is articipated that shout SSMM will be commissioned during 2055/2006 financial period, manning that more electricity will be generated locally, hence reducing imports and overall cost of electricity.

ELECTRICITY CONTROL BOARD'S POSITION ON FUTURE SECURITY OF SUPPLY THROUGH A BASELOAD POWER PLANT OPTION

The Electricity Control Board is concerned about the country's reliance on imports and supports efforts to address security of supply. Namibia thus needs to urgently develop a Base Load Power Plant that will stabilize and enhance security of supply and result in cheager locally generated selectricity than import. Baselado power in reliable minimum amount of electricity supplied, or consistently required, to meet demand over a long period, typically 24 hours.

Government's financial support towards capital investments, for such a plant, as opposed to funding of activities of licensees, will thus be a sustainable way of addressing reliability and affordability in the Investments towards a baseload plant must be accompanied by other investments in strengthening tran infrastructure, to unlock local generation capacity, and export potential.

CONCLUSION

Overall, a modern economy cannot function properly without secure and stable electricity supply. Much less without electricity, the stable supply of electricity is ordical for economic growth and development. Electricity centralism, but the most be reviewer legalisty in ordice to provide predictability, availability, and stability in the market.

While we are organized of the impact of any staff increase not the end consequences: deterioration of infrastructure without the necessary and continual refurcishment and environment. The continual refusion is the continual refusion to the continual refusion that the nerveal within vill lead to an unstable gold, damage to explaner and balcouts. These, in turn, will lead for formation and economic losses, and goor economic performance, thus an unfavourable investment environment for citizens and other riferentic parties.







Regional approach needed to unlock Namibia's infrastructure potential

amibia's top infrastructure and finance experts have called for stronger regional coordination, harmonised legal frameworks and increased project preparation funding to unlock both national and regional development

opportunities.

The call was made during a recent panel discussion hosted by the Namibia Savings and Investment Association (NaSIA), under the theme "Unlocking Namibia's Infrastructure Future: Mobilising Domestic



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Speaking at the event, Government Institutions Pension Fund (GIPF) CEO Martin Inkumbi said Namibia cannot justify large-scale infrastructure investment without regional collaboration and shared use of such infrastructure.

"We cannot expect a country of just over 3 million people to sustain large-scale infrastructure like railways or roads on its own. These assets must be used by our neighbours if we want them to be financially and environmentally sustainable. Without regional integration, we risk building infrastructure that cannot fund or maintain itself," he said.

Inkumbi proposed the creation of a Southern African Development Community (SADC) infrastructure development fund, suggesting it operate like a regional development bank but with a sole focus on infrastructure.

"It should allow for capital pooling from governments, development finance institutions, and private investors, with the purpose of financing projects that serve the whole region, not just individual countries," he said.

> Eos Capital Managing Director Immanuel Kadhila added that fragmented legal and regulatory frameworks across the region are a major stumbling block to investment.

> "If we do not harmonise our legal frameworks around infrastructure and PPPs. investors will continue to hesitate.A common legal SADC approach across would streamline investment processes and remove confusion. Investors want predictability, and we must create that regionally, not just nationally," he said.

> Kadhila also introduced the idea of "infrastructure without borders," advocating for shared master plans among neighbouring countries.

"It makes no sense for Namibia to build a transport corridor in isolation while Botswana or Zambia develop theirs independently. We need one plan, agreed upon



Namibian Ports Authority (Namport) hereby invites bids through Open National Bidding (ONB) procedures for the Construction of a Road Over Rail Bridge in the Port of Walvis Bay.

Bid Reference Number	Brief Description	Pre-bid Conference	Last Day for Clarification Requests	Closing Date
W/ONB/NAMPORT- 3670/2025	Construction of a Road Over Rail Bridge in the Port of Walvis Bay	Non-Compulsory Pre-bid/Site Visit meeting on 19/05/2025 @10h00 AM	06/06/2025	26/06/2025@ 12h00 PM (Virtual Bid Opening Link available on website)

- Bids are invited through the Open National Bidding (ONB) procedure and the invitation is open to all eligible bidders. All Bidders must comply with the requirements outlined in the bidding document.
- 2. Interested eligible bidders are requested to visit the Namport website at https://www.namport.com.na/procurement for details of the bidding requirements. Sidders must register as suppliers, express interest in a specific bid, make a payment of the (non-refundable) bid levy of NS600.00 and submit the proof of payment in order to be granted access to the bidding documents. The Namport Banking Details are available on the link: https://www.namport.com.na/procurement/banking-details/FSS8
- A Non-compulsory Pre-Bid/Site Visit meeting is scheduled for 19 May 2025 AT 10H00 AM. The meeting
 will be held at Executive Boardroom, Namport Head Office, Walvis Bay. Bidders should take note that
 the virtual meeting link is also available on the website for bidders that would like to join the meeting virtually.
- 4. Bids must be delivered to: The Tender Box, Namibian Ports Authority (Namport) Reception, No. 17 Rikumbi Kandanga Road, Walvis Bay

ALL enquiries related to these bids must be directed in writing by email to the following contact details:

Procurement Manager
Melani de Klerk
Tet: +264 208 2319
Email: m.deklerk@namport.com.na or
procurement@namport.com.na

Tender and Contracts Administrator
Owiike Amunkete
Tel: +264 208 2217
Email: o_amunkete@namport.com.na



by all involved countries, so that every project adds value to the next and contributes to a regional logistics network," he said.

Development Bank of Namibia Chief Strategy Officer Heike Scholtz highlighted that many infrastructure proposals are not investment-ready due to lack of funding for early-stage preparation.

"Most infrastructure projects we see are not ready to be funded in their current form. There is often a gap in feasibility studies, regulatory approvals, or technical details. Without sufficient early-stage capital to prepare and de-risk these projects, they simply do not move forward," she said.

Scholtz also pointed to reluctance among some local developers to collaborate with more experienced international firms.

"There is a tendency among some local developers to hold onto full control of a project, even if that means the project never gets built. They would rather own 100% of a stalled idea than 10% of a fully financed, high-impact infrastructure development. This mentality must change," she said.

NaSIA CEO Josephat Mwatotele underscored that infrastructure setbacks are often the result of poor intergovernmental coordination rather than a lack of funds.

"We are dealing with infrastructure delays not because the money isn't there, but because governments are not moving in sync.If we are building a railway from Namibia to

Zambia, both sides need to be aligned from day one. Infrastructure must be planned and executed across borders, not within them," he said

Mwatotele added that access to capital is not enough. Technical and managerial capacity are also critical to ensuring infrastructure projects succeed.

"When we are trusted with billions in pension or donor funds, there is no room for amateurism. Capital demands a return, and that return is delivered by people who know how to execute.We need to bring in experienced talent and build local capacity to meet those expectations.," he said.



Speedlink lite						
Package/Contract Period	6Mbps	8Mbps	10Mbps			
Download Speed (up to)	6Mbps	8Mbps	10Mbps			
Upload Speed (up to)	2Mbps	2Mbps	2Mbps			
Internet usage	Unlimited	Unlimited	Unlimited			
CPE	Excluded	Excluded	Excluded			
Monthly charge (N\$) (12-month)	379	439	479			
Monthly charge (N\$) (24-month)	339	399	429			
Monthly charge (N\$) (36-month)	319	379	409			

Speedlink Prepaid

Package	6Mbps	8Mbps	10Mbps	25Mbps
Download Speed (up to)	6Mbps	8Mbps	10Mbps	25Mbps
Upload Speed (up to)	2Mbps	2Mbps	2Mbps	10Mbps
Internet usage	Unlimited	Unlimited	Unlimited	Unlimited
CPE	Excluded	Excluded	Excluded	Excluded
(12-month service duration including installation)	5,119	5,579	5,819	8,059

Speedlink liteplus (Asymmetric)

Package/Contract Period	25Mbps	50Mbps	75Mbps	100Mbps	
Download Speed (up to)	25Mbps	50Mbps	75Mbps	100Mbps	
Upload Speed (up to)	10Mbps	15Mbps	25Mbps	35Mbps	
Internet usage	Unlimited	Unlimited	Unlimited	Unlimited	
CPE	Excluded	Excluded	Excluded	Excluded	
Monthly charge (N\$) (12-month)	749	879	1,159	1,979	
Monthly charge (N\$) (24-month)	679	789	1,039	1,779	
Monthly charge (N\$) (36-month)	639	749	979	1,679	

Speedlink liteplus (Symmetric)

Package/Contract Period	10Mbps	15Mbps	25Mbps	50Mbps
Download Speed (up to)	10Mbps	15Mbps	25Mbps	50Mbps
Upload Speed (up to)	10Mbps	15Mbps	25Mbps	50Mbps
Internet usage	Unlimited	Unlimited	Unlimited	Unlimited
CPE	Excluded	Excluded	Excluded	Excluded
Monthly charge (N\$) (12-month)	799	989	1,299	1,979
Monthly charge (N\$) (24-month)	719	889	1,169	1,779
Monthly charge (NS) (36-month)	679	849	1.109	1.679

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2025



HANDBOOK

Build It is May's cheapest hardware retailer

Build It has overtaken Pupkewitz Megabuild to become the most affordable hardware retailer in May 2025.

After months in second place, Build It cut its basket price by 3.3% to N\$7,154.64, moving ahead of Pupkewitz, whose prices remained unchanged at N\$7,314.41.

This shift wasn't due to Pupkewitz raising prices, but rather holding them steady while Build It made downward adjustments.



BUCO also reduced its prices, dropping its basket by 4.6% to N\$7,903.78.

This helped it move up from last place to third.

In contrast, Ark Trading raised prices significantly—by 17.2%—pushing its basket to N\$8,907.68 and placing it at the bottom of the affordability rankings.

Hardware Store	Total Cost: April	Total Cost: May	% Change	Rank Change
Build It	N\$ 7,397.23	N\$ 7,154.64	-3.3%	2 nd A 1 st
Pupkewitz Megabuild	N\$ 7,314.41	N\$ 7,314.41	0%	1 st ▼ 2 nd
Ark Trading	N\$ 7,602.24	N\$ 8,907.68	+17.2%	3 rd ▼ 4 th
BUCO	N\$ 8,281.99	N\$ 7,903.78	-4.6%	4 th A 3 rd

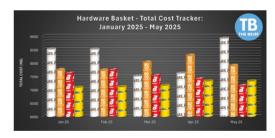
The changes show how quickly pricing shifts can affect rankings.

Build It's price cuts have made it the go-to option for budget-conscious buyers, especially contractors and SMEs buying in bulk.

Pupkewitz, while no longer the cheapest, remains consistent and predictable—an advantage for those who value stable pricing.

Ark's large price hike puts it at a disadvantage, especially for buyers needing cost control.

BUCO's drop in prices is a positive sign, but it will need to show more consistency to be a serious contender for the top spot.





Ranking Summary - May 2025

- Cheapest: Build It N\$7,154.64
- Most expensive: Ark Trading N\$8,907.68
- Biggest price drop: BUCO down N\$378.21
- Biggest increase: Ark Trading up N\$1,305.44
- Most stable: Pupkewitz Megabuild (under N\$7,400 all year)
 - Most volatile: Ark Trading
- Lowest average in 2025: Pupkewitz Megabuild N\$7,191.16
- Highest average in 2025: Ark Trading N\$8.201.13

Notable price increases – Arl Trading

- Brickforce 150MM: +18.7%
- Door Hardboard Interior: +18.7%
- Ceiling Board: +18.2%
- Copper Tube: +18.2%
- Galvanised Roofing: +17.5%

Notable price drops

- Door Frame Steel (Build It): -30.7%
- Brickforce 75MM (BUCO): -23.2%
- Brickforce 150MM (BUCO): -22.7%
- Lockset 2 Lever (Build It): -16%
- Aluminium Window (BUCO): -15.6%

Consumer takeaway

Build It has steadily cut prices since February, positioning itself as the best value option. Pupkewitz remains reliable and may still appeal to those who prefer consistent pricing. BUCO's latest move is promising, but it needs to maintain this direction. Ark Trading's sharp increase is a warning for cost-sensitive buyers—its current pricing can affect project budgets, particularly for small businesses.

In a market where construction costs matter more than ever, these shifts could influence purchasing decisions. Strategic buyers may benefit from comparing retailers or mixing purchases to save costs.

Survey background

The Brief conducts a monthly price survey tracking 18 commonly purchased hardware items at Ark Trading, BUCO, Build It, and Pupkewitz Megabuild. Prices include VAT and reflect trends in supply, demand, and retailer strategy.

Disclaimer

This survey is for information purposes only. Prices may vary due to supplier changes, stock issues, or timing. Contact retailers directly for the latest information.



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Power without relief: Another year of pretend progress



Plectricity policy in Namibia has become an exercise in managed optics. Announce a modest tariff hike.

Offset it with government "support." Reference hydropower gains. Mention renewables. But strip away the talking points and here's what remains: Namibians are being charged more for a service that remains structurally unreliable, imported, and overpriced.

This week, the Electricity Control Board approved a 3.8% hike in NamPower's bulk tariff—down from the 17.44% originally requested.

The discount, we're told, comes courtesy of a N\$283 million cash injection from the government.

Call it what it is: a public subsidy masking a pricing failure.

Taxpayers are covering the increase through a back door, turning electricity tariffs into just another form of indirect taxation.

It gets worse. Ayear of record performance from Ruacana—2,067 GWh—resulted in an over-recovery of nearly N\$600 million.

Instead of returning that windfall to consumers or investing it in actual generation capacity, it's been used as a buffer to prop up the illusion of affordability. NamPower wins. Government claims fiscal prudence. The consumer pays—again.

We're told that 53% of energy demand will now be met locally. That's not a success story.

It's a confession that nearly half the country's electricity is still sourced externally, much of it priced in US dollars. As the Namibia dollar weakens, those costs surge—and the poorest households feel it first.

The regulator, in its usual abstract register, speaks of the "need" for baseload power.

That need isn't new. It's been on every policy document for over a decade. And yet we're still commissioning diesel-burning plants and calling it development. This is not infrastructure planning. It's drift.

Tariff setting in this environment has become a performance: pick a number, soften it with subsidies, frame it with concern. But none of it changes the lived reality—of consumers who pay more every year, with no structural improvements in sight.

Namibians deserve better than boardroom acrobatics and bureaucratic pageantry.

Until we stop pretending that delay is strategy and cost-passing is relief, this cycle will repeat. The lights may stay on. But the system is still broken.

*Briefly is a weekly opinion column offering sharp, analytical insights on business and economic developments.

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- Diaries & Pens
- Backpacks
- Drinkwear
- Giftsets/Bags
- Umbrellas
- Lanyards
- Key Chains
- Flash Drives
- Power Banks

▼ Display Items

- Gazebos
- Tear Drops
- Director Chairs
- Table Cloths
- Kiosks

- Banner Walls
- Pop-up Banners
- A Frames
- Pull-up Banners
- PVC Banners





orbitalmedianam@gmail.com



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MTC upskills installers to improve customer experience

Telecommunications Limited (MTC) has trained 47 independent installers as part of a drive to improve installation efficiency and customer service.

The participants completed a one-week training programme Windhoek focused connectivity installations. customer engagement, and professional development.

The sessions included hands-on technical training, customer onboarding application procedures, assessments, as well as communication and time management skills.

Tim Ekandio. MTC's Chief Officer for Brand, Corporate Affairs, Marketing and Sustainability, said the initiative forms part of the company's broader efforts to enhance customer experience.

"By investing in our installers, we're not only improving the quality of our installations but also ensuring that every



VACANCY

EXECUTIVE CHEE

MINIMUM REQUIREMENTS

- Culinary Arts degree and/or other culinary certification
- with at least 20 years' experience in the kitchen
- 10 years experience in a head chef or managerial kitchen position at high-end luxury remote lodge
- Excellent time management and organizational skills Proven leadership and creative abilities inside the kitchen
- · Expert problem solver who thrives under pressure
- . Top of the line customer service skills
- Expert skills and experience planning, designing, and
- International culinary knowledge and skills
- Training skills
- Valid driver's license will be an advantage

CLOSING DATE: 16 May 2025

KEY FLINCTIONS

- · Develop and implement innovative menus to optimize international
- guest satisfaction and retention while leading staff training initiatives · Direct kitchen operations, including food preparation, cooking, and
- · Assign tasks; supervise chefs and cooks in the preparation and
- presentation of food
- Prenare international standard food
- . Maintain control of the kitchen to ensure that all tasks are carried out efficiently and effectively
- Ensure that kitchen and waiting staff adhere to food safety and
- hygiene regulations to ensure a clean and sanitary kitcher
- Plan menus and set prices, adjusting as needed based on the availability of ingredients
- · Inspect raw and cooked food items to guarantee that the highest quality products are prepared and served to customers
- . Collaborate with management to align kitchen operations with the
- overarching goals of the establishment
- . Maintaining/raising the food's profit margins
- Monitor and control stock levels



-your onboard guide



The newly trained installers are now connectivity solutions, troubleshoot issues efficiently, and provide a customer-first approach in every service call.

customer interaction reflects our values of professionalism, reliability, and care," he said.

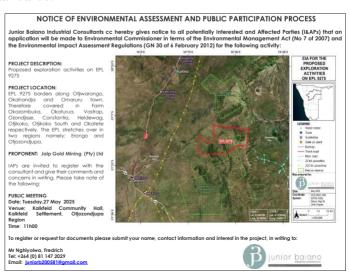
Ekandjo added that the training is expected to reduce installation times and improve first-time resolution rates.

"The newly trained installers are now better prepared to handle a wide range of connectivity solutions, troubleshoot issues efficiently, and provide a customer-first approach in every service call," he said.

"This initiative is expected to significantly reduce installation times, increase first-time resolution rates, and boost overall customer satisfaction."

The telco said the current round of training focused on installers from central Namibia, but it plans to roll out similar programmes in the north, south and coastal regions.

The company said it also intends to offer ongoing training and support tools to its contractors to maintain high service standards.





Nedbank partners with Agra to support agricultural training

Tedbank Namibia has partnered with Agra Limited to support skills development in the country's agricultural sector through a sponsorship of N\$560,000 to the Agra Agricultural Academy.

The funding will cover registration and tuition fees for 20 students pursuing national certificates and diplomas in plant and animal production, farm management, and agricultural services.

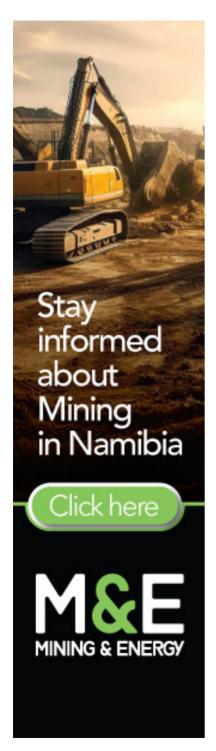
Managed by Agra ProVision, the academy provides accredited online training through the South African Qualifications Authority (SAQA).

The partnership is aimed at making

agricultural education more accessible while equipping students with the practical skills needed to contribute to the growth of Namibia's agriculture sector.

Speaking at the official handover, Nedbank Namibia Managing Director Martha Murorua said the bursaries are intended to encourage more young people to pursue qualifications in agriculture.

"By investing in practical education, we hope to inspire the current and next generation to see agriculture as a vital and rewarding career path. Practical degrees equip students with hands-on experience and real-world skills, preparing them to tackle modern agricultural challenges and



contribute to the sector's growth," she said.

Murorua added that the bank's broader investment in education includes its N\$800,000 bursary programme and the award-winning Nedbank Education Trust.

These initiatives, she said, are essential for building a skilled workforce to drive economic development, ensure food security, and create sustainable employment in Namibia.

Agra Limited CEO Arnold Klein pointed out some of the challenges facing the agricultural sector, particularly the lack of practical experience among new entrants.

"There is a significant gap between theoretical education and the hands-on experience required in farming. An ageing farming population is also a concern, with the average age of farmers around 55, and limited youth participation in the sector," he said.

Klein also noted that many emerging and communal farmers face financial and logistical barriers to accessing training, with high costs and the need for travel often discouraging enrolment and retention.

Fiona Anderson, Manager at Agra ProVision, said the academy is working to bridge the gap between theory and practice, not only through support from Nedbank but also in collaboration with the Namibian Agronomic Board. "Our vision is to provide graduates with practical, on-the-job training at agricultural institutes supported by the Board. The academy's e-learning platform allows students to study at their own pace from any location, which is ideal for those balancing education with other responsibilities," Anderson said.

A memorandum of understanding is currently being finalised to clearly define the roles and responsibilities of all involved partners.

The CEO of the Namibian Agronomic Board, Fidelis Mwazi, said the Board envisions graduates eventually becoming independent consultants, mentors, and transformative agents in the agricultural sector. He also acknowledged the growing impact of climate change.

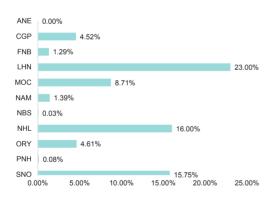
"The days of relying solely on rain-fed agriculture are behind us. The shift to irrigated agriculture is no longer optional – it is essential. That is why we are engaging with financial institutions to develop crop value chain financing packages to help farmers and stakeholders adopt more resilient and productive systems," Mwazi said.



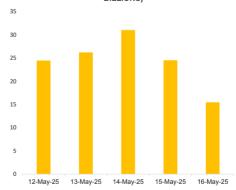
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54.75% Minina 30.35% Resources 1.34% Financials 10.91% Industrials 12.94% Top 40 10.09% All Share 0% 20% 40% 60%





JSE ALL SHARE VALUE TRADED (ZAR BILLIONS)



Global Indices: Year to Date in %

