

## HYDROGEN

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Ester Kali to chair new NamPower board  
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# THE BRIEF

News Worth Knowing



**Namibia warned against exporting natural resources to avert energy crisis**

FRIDAY 05 APRIL 2024

MAIN STORY



**N**amibia, the world’s third largest uranium producer, has been challenged to utilise its resources locally to deal with rising energy prices, a top official has said.

Tjekero Tweya, head of the Parliamentary Standing Committee on natural resources, contends that despite Namibia’s wealth in resources like uranium, the country’s focus on exporting rather than harnessing them domestically for energy is short-sighted.

“Rectifying this situation is within our grasp, yet there’s a palpable lack of strategic planning to leverage our resources for domestic energy,” Tweya lamented at the Atomexpo 2024 International Forum in Sochi, Russia.

Crucial Dates

- Bank of Namibia Monetary Policy announcement date:  
17 April 2024  
19 June 2024  
14 August 2024  
23 October 2024  
4 December 2024
- Chamber of Mines of Namibia 45th Annual General Meeting (AGM), Wednesday, 24th April, 2024 at 14.30 Arebbusch Travel Lodge, Windhoek
- AviaDev Aviation Development Summit  
19-21 June 2024 at Movenpick, Windhoek
- Africa Hospitality Investment Forum (Ahif).  
25-27 June 2024  
Mövenpick Hotel, Windhoek, Namibia
- Global African Hydrogen Summit (GAh2S)  
Windhoek, Namibia from 03 – 05 September 2024

He decried the perennial excuse of skill and technology shortages, highlighting the absence of concrete efforts to bridge this gap and tap into Namibia’s energy potential.

Tweya emphasised that the current approach overlooks the opportunity for cheaper energy and broader coverage if resources were utilised at home.

“National-level planning and coordination among key stakeholders, including the Natural Resources Committee, Ministry of Mines and Energy, and NamWater, are sorely lacking,” he added, underscoring decades of futile discussions and workshops.

The latest development comes as Namibia is experiencing a surge in uranium prices but imports a bulk of its electricity from neighbouring countries, including South Africa and Zambia.

While acknowledging initiatives like the Kudu project, Tweya stressed their insufficiency to meet Namibia’s energy demands, urging exploration into additional avenues such as uranium, green hydrogen, and emerging prospects like lithium.

At the same forum, Ryan Collyer, CEO of Rosatom Central and Southern Africa, extolled nuclear energy’s versatility, advocating for its adoption in both small modular reactors and large-scale installations, asserting its relevance not only for South Africa but also for Namibia.

Highlighting Rosatom’s venture into floating nuclear power plants, Collyer

envisioned a revolutionary shift in energy production, particularly for newcomer countries in Africa.

“Nuclear energy holds immense promise in addressing our energy challenges, whether through small modular reactors or large-scale installations. The potential extends from South Africa to Namibia,” Collyer emphasised, touting the transformative potential of floating nuclear power plants.

According to Rosatom, Russia boasts 38 operational nuclear units across 11 sites generating over 19% of the country’s electricity.

Meanwhile, Headspring Investments, representing Russian nuclear giant Rosatom in Namibia, is exploring the construction of Namibia’s inaugural nuclear power plant within six years, pending regulatory approval and government endorsement.

Viktor Riedel, Rosatom’s Country Manager for Namibia, envisions a game-changing shift in Namibia’s energy landscape, with the potential to slash costs and bolster energy security.

As Namibia grapples with a uranium boom but relies heavily on imported electricity, the prospect of harnessing clean energy domestically offers a beacon of hope for the nation’s energy future.

Namibia imports some 60% of its electricity needs from neighbouring countries and the energy ministry has set a target to reduce the import gap from the current 60% to only 20% by 2028.

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THE  
**BRIEF** | 06:40  
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Standard Bank

## Standard Bank Namibia Champions Economic Growth with Trade Finance Support



Tomas Lindji

Head, Business and Commercial Banking

In response to a recent directive from the Minister of Finance & Public Enterprise, urging various governmental entities and state-owned enterprises (SOEs) to extend support to businesses facing challenges with outstanding invoices, purchase orders, or contracts, Standard Bank Namibia has stepped forward through its Business and Commercial Banking division, pledging its commitment to champion the country's economic growth.

Acknowledging the significance of supporting businesses and fostering Namibia's growth trajectory, Standard Bank Namibia invites small and medium-sized enterprises (SMEs) and businesses to capitalize on this opportunity by engaging with its dedicated relationship managers stationed across the nation. Equipped with expertise, these relationship managers stand ready to assist and facilitate the cession of contract monies, thereby mitigating risk and providing additional collateral, while expecting proactive performance from the SMEs.

Mr. Lindji, Head of Business and Commercial Banking at Standard Bank Namibia, reiterated the bank's dedication to partnering with businesses where sound business cases exist. Standard Bank Namibia commits to considering both existing and new clients under this initiative. "In line with our commitment, we have designed specific trade products tailored to the needs of businesses, including Local Purchase Order Finance, Invoice Discount Financing, and Contract Finance. The details of these products will be customized based on individual projects and requirements," stated Mr. Lindji.

Furthermore, Mr. Lindji highlighted the importance of supporting SMEs, youth entrepreneurs, women-owned businesses, and businesses of all sizes.

He emphasized that by assisting these segments, they can significantly contribute to the broader goals of economic growth, job creation, and collaboration with governmental programs. Standard Bank Namibia believes such collaboration necessitates consolidated efforts from all stakeholders.

With this announcement and the introduction of targeted trade products, Standard Bank Namibia solidifies its commitment to supporting the government's vision of fostering economic growth. "We firmly believe that by providing financial solutions and partnering with businesses, we can uplift the economy, create opportunities, and ultimately contribute to the overall prosperity of Namibia."

Additionally, promoting local content in the oil and gas industry not only ensures economic growth and job creation but also presents valuable opportunities for SMEs to thrive. Through effective utilization of purchase order financing, invoice discounting, and contract finance, SMEs can enhance their financial capabilities and reap the benefits of participating in the supply chain. By accessing financing options tailored to their specific needs, SMEs can effectively manage working capital, complete projects, and scale their operations, ultimately contributing to the overall development and prosperity of the local economy, emphasized Mr. Lindji.

"With a strong commitment to growth and development, Standard Bank Namibia aims to serve as a catalyst for economic progress in Namibia. Namibia is our home; we drive her growth," he concluded.





## 84% of Namibians prefer cash as means of payment – BoN

**T**he Bank of Namibia (BoN) has found that nearly 84% of Namibians still prefer using cash as a mode of payment.

The Central Bank said it will not abandon cash for cashless transactions despite a heightened global shift to digitisation.

BoN Governor Johannes !Gawaxab said in 2023, the Bank carried out a Consumer Payments Choice and Behaviour Survey, validating the cash phenomenon.

“It is evident from this that many of our people continue to use cash both coins and banknotes, as the primary form of payment in settling their transactions, conducting their business activities, and meeting social obligations. The Bank’s Cash Management Strategy therefore aims to ensure that cash remains widely available and accepted as both a means of payment and a store of value,” !Gawaxab said.

In addition, he said Namibia will not entirely move away from cash transactions

even though the world is tending to be more digital and faster. He said this raises the question on whether paper money will become an outdated payment method.

“The short answer is no! In our journey towards a more digital world, we must acknowledge the enduring importance of physical banknotes. They serve as a lifeline for millions who lack access to digital banking services, ensuring financial inclusion and accessibility for all,” !Gawaxab said while launching a new N\$100 banknote at Lüderitz.

“Consider, for a moment, the weight of a banknote in your hand—the crispness of its edges, the texture of its paper. It embodies trust and signifies the exchange of value between individuals, offering reliability and security amidst a digital age dominated by algorithms and encryption keys.

“In times of crisis, be it natural disasters, economic downturns, or unforeseen emergencies, the usage of physical cash

often experiences a notable increase. This is because individuals tend to revert to the tangible security of physical currency, thus reflecting a fundamental aspect of human behaviour in times of uncertainty,” he added.

!Gawaxab also said the same reality is evident when digital systems falter or access to electronic forms of payment becomes compromised; henceforth cash emerges as a reliable means of transaction, offering a sense of immediate reassurance and stability.

“This resilience was vividly demonstrated during the COVID-19 lockdown period, where Namibia experienced a surge in cash demand. In 2021, the total value of currency in circulation rose from N\$4.71 billion in 2020 to N\$4.76 billion, underscoring the enduring significance of physical currency in ensuring financial resilience during challenging

times,” !Gawaxab said.

“Two years later cash remains king. In 2023, the value of currency in circulation increased from N\$4.9 billion in 2022 to N\$5.2 billion in 2023, equating to a 7.6% increase, being the highest ever recorded in the history of the Bank. The demand for cash in circulation was necessitated by increased economic activities during the last quarter of 2023.”

The factors that normally influence the cash in circulation among others entail interest rates, political stability, economic growth, and inflation, !Gawaxab said.

The regions with highest cash volumes are Ohangwena, Omusati, Oshana, Oshikoto, Kavango East, Kavango West, Kunene, Zambezi, Otjozondjupa, Omaheke and //Kharas.

“Worth noting is that the //Kharas Region accounts for around 10% of the total currency in circulation (N\$500 million), whereas the physical cash in the public domain within Lüderitz itself, is around N\$120 million,” he said.

He further reiterated that the availability and acceptance of cash will remain critical for financial inclusion in vulnerable segments as a social imperative.

“Namibian banknotes and coins hold legal tender status, offering direct access to public money for all. So, let us not dismiss the humble banknote as a relic of the past, but rather embrace it as a cornerstone of our present and future prosperity,” the Governor said.

He highlighted that BoN remains committed to ensuring that



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banknotes and coins are relevant.

“The Bank needs to ensure our currency is counterfeit resilient to maintain the public’s trust and the integrity of our currency. As you might be aware, the first Namibian banknotes and coins series were issued in 1993, marking 30 years in circulation,” he

said.

“In May 2012, the Bank issued the second family of banknotes with state-of-the-art security features, which are currently in circulation. However, the coins have not been upgraded since its initial issuance in 1993.”



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Investing for a world of change



By Nikol Hearn

## Exciting times to invest in Green Hydrogen in Namibia

**A**t the Namibia Green Hydrogen Programme, we aim to write a weekly mini-series, covering key national topics, that are at the fore of the Green Hydrogen Industry in Namibia, which will be transformational for the country and most importantly its citizens.

We have already seen success stories of students receiving bursaries, the start of local pilot projects in partnership with domestic and international organisations, some of which will already produce green hydrogen within this calendar year. In this first topic we cover why and how Namibia is an attractive investment destination for green hydrogen opportunities. Green hydrogen has emerged as a promising clean energy source, offering a sustainable alternative to fossil fuels. As the world transitions towards a low-carbon economy, countries are increasingly looking towards green hydrogen as a key component of their energy mix. Namibia, with its abundant renewable energy resources and strategic location, has immense potential to become a hub for green hydrogen production and export. Moreover, there is opportunity to further valorise green hydrogen into low carbon manufactured products and create localised value-chains in the economy.

Solar and wind energy can be leveraged to produce green hydrogen through electrolysis.

The country's vast and sparsely populated desert areas provide ample space for large-scale renewable energy projects, making Namibia an ideal location for green hydrogen production. Germany is already recognising the Hyphen Hydrogen project, to be set up in Namibia, as a strategic operation, placing Namibia on the international stage as an attractive hydrogen investment destination.

One of the key investment opportunities in Namibia's green hydrogen sector lies in the development of renewable energy infrastructure. Investing in solar and wind farms, as well as the necessary transmission and distribution infrastructure, can help establish a strong foundation for green hydrogen production. These investments not only support green hydrogen production but also contribute to the overall development of Namibia's renewable energy sector. Creating a source of renewable energy and feeding it into the Southern African Power Pool via transmission lines has huge investment opportunity potential.

Another investment opportunity lies in the establishment of component manufacturing for solar and wind energy equipment, and perhaps even component electrolyser and battery manufacturing facilities. These are all ingredients for the production of green hydrogen, and establishing local



manufacturing and assembly facilities can help reduce costs and create employment opportunities.

Adding to the investment opportunity set, is the ability to create local value chain economies, in which green hydrogen is used as an energy source to fabricate green manufactory products. There are ample opportunities to invest in green manufacturing hubs and their exportation linkages. Key examples of such investment opportunities include: hydrogen fuel derivatives, hot briquetted iron, green lithium/cobalt/copper, flat glass and green steel. There is already significant interest and traction underway being made by the HyIron pilot project intending on doing just that.

Importantly, Namibia's strategic location makes it an attractive destination for green hydrogen exports. The country's proximity to major markets in Europe and Asia and linkage into key shipping routes, provide a competitive advantage for exporting green hydrogen, and products manufactured with green hydrogen. Investing in the necessary infrastructure, such as hydrogen storage and port infrastructure facilities, can help facilitate the export of green hydrogen from Namibia to global markets.

We will see significant infrastructure development in the form of increased housing, more roads, more town infrastructure in regions close to the hydrogen projects, which are simply not currently suitable to accommodate these projects. This expansion will occur in Lüderitz, Aus, Walvis Bay, Swakopmund, Arandis, and other urban centres, which offers an abundance of

investment opportunities.

Other investment opportunities are found in research and development (R&D) in Namibia's green hydrogen sector. R&D investments help drive innovation and technology development, leading to cost reductions and efficiency improvements in green hydrogen production. Collaborations between local universities, research institutions, and industry players can further accelerate the development of the green hydrogen sector. Such cooperation is already emerging in Namibia through various pilot projects, such as in the Daures Hydrogen project, which has R&D partners such as UNAM, Universität Stuttgart and Enersense Namibia and who plan on growing tomatoes using green hydrogen derivatives within this calendar year.

Namibia offers a plethora of investment opportunities in the green hydrogen sector. When companies invest in green hydrogen projects accompanied by public investments in support infrastructure, Namibia will not only reduce its carbon footprint but also position itself as a leader in sustainable energy production. The stars are aligned for green hydrogen production and green industrialisation to take Namibia to a new growth trajectory by engaging its abundant renewable energy resources, strategic location, and commitment to sustainability.

This is just the beginning of the success stories and impact of this industry and we are excited to share the news which is to come.

***\*Nikol Hearn is Head of Transactions of the Namibia Green Hydrogen programme***

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## Namibia reaches 45% food self-sufficiency

Namibia has achieved a significant milestone in food security, reaching 45% self-sufficiency for the first time in 15 years, an official has revealed.

The achievement is attributed to sustained output from smallholder and large-scale farmers as well as the World Food Programme (WFP)'s support for end-to-end food systems.

This comes as Namibia is threatened by severe drought and poor harvest for this year due to lack of rainfall and the El Nino effects.

According to authorities, Namibia, being a desert nation, has significantly reduced food imports, especially for staple grains such as maize, pearl millet, and wheat.

This is being made possible through collaborative efforts between farmers, agro-processors and industry marketing agreements that have boosted crop production, market access, and overall sustainability.

“The objective is to expand operations, increase crop production, and propel Namibia towards food self-sufficiency while diminishing dependence on imports,” said Fidelis Mwazi, the Chief Executive Officer of the Namibian Agronomic Board (NAB).

NAB regulates agronomic and horticultural product movement, facilitating import restrictions to protect local producers from competition and promote food self-sufficiency through market-share promotion, special controlled products, and grain marketing schemes.

“We therefore reaffirm our commitment to implementing a robust import substitution programme to create a conducive environment and a thriving market for local farmers,” stated Mwazi.

Meanwhile, Governor of Zambezi Region



Lawrence Sampofu, whose jurisdiction has high potential for agricultural production and food security, said the region makes a significant contribution to white maize and pearl millet production.

“Zambezi region accounts for 7% of white maize and 25% of pearl millet grain production. Therefore, I implore farmers to utilise fertile land and favourable rainfall, because the need is there,” said Sampofu.

Further efforts are being made by the UN's World Food Programme (WFP) which is promoting end-to-end food systems in Namibia, providing climate-smart technology, drought-resistant seeds, infrastructure investment, clean energy, market access, and agricultural training.

WFP's Representative and Country Director for Namibia George Fedha said over the years, WFP has been complementing

the government’s priorities in scaling up domestic food production, facilitating partnerships and investments that enable the country to capture greater value from the food system as well as strengthening systems and structures that demonstrate

efficiency and effectiveness.

“WFP provides technical support to the government to help strengthen food systems value chain as well as accelerate rural transformation towards the attainment of Zero Hunger,” added Fedha.

# KNOW YOUR CURRENCY

## The 2023 Modified N\$100 banknotes

2018 version



2023 version



### What are the significant visual changes on the modified N\$100 banknote?



The Governor of the Bank of Namibia, Johannes !Gawaxab’s signature is printed in raised ink on the front side of the banknote. The rest of the security features on the 2023 modified N\$100 banknote will remain. The 2023 modified N\$100 banknote is legal tender and will co-circulate with existing N\$100 banknote series.

- The signature of the Governor is classified as a Public Recognition (Level 1) security feature on the Namibian banknotes in circulation.
- In terms of section 40 (1) of the Bank of Namibia Act, Act 1 of 2020 as amended, the Bank of Namibia updated the security features on the modified 2023 N\$100 banknote to effect the change of the Governor’s signature.
- This is the first reprint of the N\$100 banknote signed by Governor Johannes !Gawaxab.



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Reproductions of banknotes on this poster is authorised by the Bank of Namibia.

# Ester Kali to chair new NamPower board

**T**he Minister of Finance and Public Enterprises, Iipumbu Shiimi, has appointed board members for Namibia Power Corporation (NamPower), to be chaired by Letshego Namibia Chief Executive Officer, Ester Kali, for a fixed term of four years.

Laurence Kavendji, who was reappointed, was appointed as the new vice-chairperson.

New appointments to the board include Gothlieb Hamutwe and Ralph Tobich.

Martha Mbombo, Evat Kandongo, and Silke Hormung were reappointed as board members.

The appointments were made in terms of the Public Enterprise Governance Act No. 1 of 2019, replacing the Daniel Motinga-led board which served a three-year term, effective from 1 October 2020 until 30 September 2023.

NamPower is the national power utility of Namibia and specializes in the generation and transmission of electricity.



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## Yintai Gold execs in Namibia visit, Osino acquisition expected to be concluded in H1

Osino Resources Corp (Osino) says its shareholders are scheduled to vote on the company's sale to Chinese mining company, Yintai Gold, in a cash deal valued at N\$5.3 billion.

The transaction is expected to close in the first half of 2024.

The announcement by the gold exploration company comes as representatives from Yintai Gold were recently in the country, where they met Prime Minister Saara Kuugongelwa-Amadhila, Finance Minister Iipumbu Shiimi as well as the Namibia Investment Promotion and Development Board CEO and Chairperson, Nangula Uaandja.

Osino CEO and Founder, Heye Daun, said the visit included discussions on issues

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TENDERS

**EXPRESSION OF INTEREST FOR TENDER ENQUIRY NO. E034-ND-2024**

**SUPPLY AND DELIVERY OF 20T AND 80T HYDRAULIC EXCAVATORS (DIESEL)  
SUPPLY AND DELIVERY OF 20T HYDRAULIC EXCAVATOR (BATTERY-ELECTRIC)**

1. **OVERVIEW**  
Namdeb Diamond Corporation (Pty) Ltd (Namdeb) is a wholly owned subsidiary of Namdeb Holdings (Pty) Ltd, and performs land-based prospecting (exploration), mining and rehabilitation operations.
2. **SPECIFICATION OF THE GOODS**  
Namdeb hereby invites reputable and qualified suppliers to express their interest to participate in the tender process for the supply and delivery of the following:
  - a) E034A-ND-2024: Supply of 9x 20t Hydraulic Excavators and 2x 80t Hydraulic Excavators (Diesel) and delivery to Namdeb in Oranjemund, and/or
  - b) E034B-ND-2024: Supply of 1x 20t Hydraulic Excavator (Battery/Electric) and delivery to Namdeb in Oranjemund
3. **TENDER ENQUIRY DOCUMENT**  
Interested parties **must submit their expression of interest** to participate in writing (to obtain a copy of the tender enquiry document) **by no later than 16h00 pm (NAMIBIAN TIME) on Wednesday, 10 April 2024** and by contacting the following person:

Contact: Supply Chain Helpdesk  
Email: minsozi.kompeli@namdeb.com  
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**We are very excited to have been able to attract such a credible and financially strong company as Yintai to take the development of Osino’s projects to the next level, once the transaction has closed.**

of responsible mining, legal compliance, environmental protection, and social upliftment.

“Yintai impressed with their strong commitment to responsible mining, Namibian legal compliance, environmental protection, social upliftment and the continuation of Osino’s established, inclusive stakeholder approach,” he said.

Daun said over the coming months, the focus will be on meeting regulatory approval in both China and Namibia as they conclude the deal.

“We are very excited to have been able to attract such a credible and financially strong company as Yintai to take the development of Osino’s projects to the next level, once the transaction has closed.

For the next few months, we are working on fulfilling the various regulatory approvals in China and Namibia whereafter we look forward to continuing to fast-track the project with Yintai as our new parent,” he said.

Yintai, which trades on the Shenzhen Stock Exchange, has a market cap of N\$108 billion (US\$5.6 billion).

Osino’s portfolio consists only of gold-related assets located in Namibia, primarily the Twin Hills Gold Project in central Namibia as well as exploration projects in Ondundu and Eureka.

Twin Hills is a multimillion-ounce gold project of Osino with 2.15 million ounces of Proven and Probable Reserves located in Namibia.-  
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# Mbumba implores graduates to drive Namibia's industrialisation


President Nangolo Mbumba has called on graduates to leverage their acquired knowledge, skills, and values to contribute to the industrialisation of the Namibian economy.

He highlighted the country's burgeoning green hydrogen sector and recent oil and gas discoveries, emphasising the need for a skilled workforce.

"Therefore, embrace these opportunities that lie ahead. You have been empowered to become agents of positive change in the 21st Century. Agents, who will drive Namibia's development agenda to develop her resources for the benefit of all Namibian people. For that reason, go out there and seize the moment to become the architects of a united, peaceful and economically prosperous nation and people," said Mbumba.

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**EXPRESSION OF INTEREST FOR TENDER ENQUIRY NO. E034-ND-2024**

**SUPPLY AND DELIVERY OF 20T AND 80T HYDRAULIC EXCAVATORS (DIESEL)  
SUPPLY AND DELIVERY OF 20T HYDRAULIC EXCAVATOR (BATTERY-ELECTRIC)**

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A NAMIBIA DE BEES PARTNERSHIP

## Namibia’s Vision 2030 blueprint stipulates that the country should be an industrialised nation with a high income by the year 2030.

He made these remarks at the graduation ceremony of 159 graduands at the University of Namibia’s (UNAM) Southern Campus in the //Kharas Region. About 4,450 students across all campuses will be graduating during this phase.

“What you have achieved is beyond a certificate or a degree. You have acquired a passport to the future, a key of opportunity that will enable you to open doors that

were closed to your forbearers. Therefore, your qualification from the University of Namibia should serve as a valuable asset in your future professional careers, and should enable you to competitively seize opportunities both nationally and internationally,” Mbumba stated.

The Head of State assured the nation that the government remains committed to the development and well-being of the youth nationally.

“Indeed, the government has lived up to the expectation of ensuring quality education for the youth to use as a tool to empower themselves to advance their lives. This can be attested through free primary and secondary education. While a majority of students at the tertiary level are supported through government scholarships and loans. Moreover, in Namibia education at all levels is widely available in all the 14 regions except for tertiary education which we are still busy rolling out as resources permit,” he said.

Namibia’s Vision 2030 blueprint stipulates that the country should be an industrialised nation with a high income by the year 2030.

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# TENDER

First date of publication: 25 March 2024

**DBMNE0497 - GEOTECHNICAL SITE INVESTIGATION: MUDBELT AND COARSE GRAVEL ENTITIES**

**DESCRIPTION:**  
 Debmarine Namibia is looking for a contractor with the right expertise and experience to undertake a geotechnical site investigation utilising existing proven site investigation techniques to obtain detailed geotechnical data.

**SCOPE OF WORK:**  
 The locations are primarily the inshore portions of the license area known as Mudbelt South, Mudbelt Central and Mudbelt North and consist of Holocene material overlying coarse gravel and cobbles. A central area characterized by very thick gravel orebodies will also most likely be part of the targets. Water depths range from 90m to 140m. The data will be used to build a site ground model in conjunction with the geophysical data and previous geological data already available across the site.

**CLOSING DATE: 19 April 2024 at 12:00**, by electronic submission.

**REQUEST FOR ELECTRONIC TENDER DOCUMENT:**  
 Registered businesses interested in providing such services are requested to obtain tender documents with reference number DBMNE0497 GEOTECHNICAL SITE INVESTIGATION: MUDBELT AND COARSE GRAVEL ENTITIES

Email Address: [Tenders@debmarine.com](mailto:Tenders@debmarine.com)  
 Subject line: DBMNE0497 - GEOTECHNICAL SITE INVESTIGATION: MUDBELT AND COARSE GRAVEL ENTITIES

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 Subject line: DBMNE0497 - GEOTECHNICAL SITE INVESTIGATION: MUDBELT AND COARSE GRAVEL ENTITIES

**DISCLAIMER:**  
 Debmarine Namibia shall not be responsible for any costs incurred in the preparation and submission of a response to this tender and furthermore reserves the right not to extend this tender into any future tenders, negotiations and or engagements.

Debmarine Namibia shall not accept submissions rendered after the closing date and time.





By Victor Songa Musiwa

# Navigating the world of customer experience professional certifications

**C**ustomer experience (CX) has become a key differentiator for organizations striving to excel in their respective industries. As a result, the demand for skilled professionals who can design, implement, and manage exceptional customer experiences has soared.

In response to this demand, numerous certification programs have emerged worldwide to validate expertise in the field of customer experience. Navigating this landscape can be daunting, but with the right guidance, professionals can identify the most reputable certifications that align with their career goals and aspirations.

## Understanding the Importance of Customer Experience Certification

Before delving into the world of CX certifications, it's essential to grasp why these credentials are valuable.

Customer experience encompasses every interaction a customer has with a company, from initial contact to post-purchase support.

A positive CX can lead to increased customer loyalty, higher retention rates, and ultimately, improved business outcomes. Therefore, employers seek professionals with proven expertise in enhancing CX to

drive organizational success.

Certifications serve as tangible evidence of an individual's knowledge and skills in CX disciplines such as customer journey mapping, voice of the customer analysis, and customer-centric culture development. They provide credibility and demonstrate a commitment to ongoing professional development, making certificate holders more attractive to employers seeking top talent in the field.

## Key Considerations When Choosing a CX Certification

With a plethora of CX certifications available, selecting the right one requires careful consideration.

Here are some key factors to keep in mind:

- **Accreditation and Reputation:** Look for certifications offered by reputable organizations with a track record of excellence in CX education and training. Accredited programs adhere to rigorous standards, ensuring high-quality content and recognized credentials.
- **Curriculum and Focus Areas:** Evaluate the curriculum to ensure it

covers essential CX principles, methodologies, and best practices. Consider your career goals and choose a certification that aligns with your areas of interest and expertise within the broader CX domain.

- **Delivery Method:** Determine whether the certification program is offered online, in-person, or through a hybrid model.

Consider your learning preferences, schedule flexibility, and geographic location when selecting the delivery method that best suits your needs.

- **Instructor Expertise:** Assess the qualifications and experience of the instructors or facilitators delivering the certification program. Look for industry

veterans and CX thought leaders who can provide valuable insights and practical guidance based on real-world experience.

- **Alumni Network and Resources:** Explore the benefits offered to certification holders, such as access to exclusive networking opportunities, online forums, and ongoing support resources.

A robust alumni network can provide valuable connections and professional development opportunities beyond the initial certification.

### Popular CX Certification Programs Worldwide

Several organizations offer renowned CX certification programs tailored to professionals at various stages of their careers.

Some of the most recognized certifications include:

- **Certified Customer Experience Professional (CCXP):** Offered by the Customer Experience Professionals Association (CXPA), the CCXP is a globally recognized certification that validates expertise in CX strategy, design, measurement, and culture.

- **Experience Management Professional (XMP):** Offered by the XM Institute, the XMP certification focuses on


  
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## Customer experience encompasses every interaction a customer has with a company, from initial contact to post-purchase support.

equipping professionals with the knowledge and skills to drive exceptional experiences across the entire customer journey.

- **Customer Experience Specialist (CXs):** Provided by the CX University, the CXS certification focuses on customer-centric culture, leadership, and organizational alignment to drive exceptional CX.

Navigating the world of customer experience professional certifications requires careful research and consideration of various factors, including accreditation, curriculum, delivery method, instructor expertise, and alumni resources.

By selecting a reputable certification program that aligns with your career goals and aspirations, you can enhance your skills, expand your professional network, and unlock exciting opportunities in the dynamic field of customer experience.

**CCXP, XMP, MSc, is Namibia's first globally certified experience management professional (CCXP & XMP), Founder, and Chief Executive Officer of Relentless CX cc.**

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# EXPRESSION OF INTEREST

First date of publication: 25 March 2024

**DBMNE002 - LABORATORY ANALYSIS FOR THE DETERMINATION OF PHYSICAL, CHEMICAL AND BIOLOGICAL IN MARINE SEDIMENTS AND SEAWATER SAMPLES.**

**DESCRIPTION:**  
 Debmarmine Namibia is a marine diamond recovery company operating in the Atlantic 1 Mining Licence Area (ML47). Currently, diamond recovery operations occur at 90 to 140m water depths from approximately 20 kilometres from shore, off the south-western coast of Namibia. The key objective of Debmarmine Namibia's research programme is to assess the effect of diamond recovery operations on the seabed and surrounding environment and to monitor the time of recovery after disturbance. Debmarmine Namibia is seeking a reliable and technically proficient laboratory to support the analysis of seawater and sediment samples using the latest environmental analysis instruments and techniques.

**SCOPE OF WORK:**  
 The scope of work will primarily focus on physical, chemical, and biological analysis of marine sediment and water samples. The requirements for laboratory services include, but are not limited to:

- 1. Sediment Analysis**
  - Particle size distribution analysis
  - Total Organic Carbon (TOC) analysis
  - Total Organic Nitrogen (TON) analysis
  - Trace metals analysis
  - Dissolved Inorganic Carbon (DIC)
- 2. Environmental DNA (eDNA)**
  - Sediment and seawater analysis

**CLOSING DATE: 19 April 2024 at 12H00,** by electronic submission.

**DOCUMENTS TO SUBMIT:**

- Company or Laboratory Profile.
- Clear outline of expertise in physical, chemical and biological analyses in the marine environment.
- At least two Senior staff members should possess a cumulative experience of at least 10 years in conducting physical, chemical, and biological analyses of sediment and seawater samples.
- Highlight at least five (5) projects undertaken related to marine sediments and seawater analysis.
- Relevant equipment list.
- Outline of the analysis techniques employed.

The laboratory should possess the necessary accreditations and certifications, such as ISO 17025, for the aforementioned analytical methods. Furthermore, Debmarmine Namibia requires a laboratory with experienced personnel who can provide prompt and accurate analytical results, as well as the associated statistical data analysis, quantification of results, interpretation and reporting.

**ELECTRONIC SUBMISSION OF DOCUMENT:**  
 Registered businesses interested in providing such services are requested to submit the company profiles with all relevant documents. Local academic institutions are encouraged to apply.

Email Address: [Tenders@debmarine.com](mailto:Tenders@debmarine.com)  
 Subject line: DBMNE0502 - LABORATORY ANALYSIS FOR THE DETERMINATION OF PHYSICAL, CHEMICAL AND BIOLOGICAL IN MARINE SEDIMENTS AND SEAWATER SAMPLES.

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 Subject line: DBMNE0502 - LABORATORY ANALYSIS FOR THE DETERMINATION OF PHYSICAL, CHEMICAL AND BIOLOGICAL IN MARINE SEDIMENTS AND SEAWATER SAMPLES.

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*\*Victor Songa Musiwa,*



## AB InBev invests N\$2.1m in Okahandja water storage project

**A**B InBev Namibia says it has invested N\$2.1 million towards the commissioning of a water storage plant in Okahandja's Eshetu Number 2 area.

The project, done in collaboration with the Municipality of Okahandja, will increase the current production and supply of water to the town's informal settlements by 30%.

Ab InBev's acting Plant Manager Bernd Pfander said the project will address water scarcity in the region and ensure improved water access and security for residents from municipal reticulation systems and stable water pressure and water flow stability.

"Phase 2, which we are commissioning today, is focused on addressing the low water pressure experienced by the community, and ultimately bringing water closer to the community. We will be boosting the pressure in the existing network through the booster station we set up, which has a rated flow of 72 cubic metres per hour and a maximum head of 43.1m head," said Pfander.

He added that the project would also see residents paying 30% less in water tariffs.

"Reducing water tariffs, a social benefit arising from this project, holds immense significance for the residents of Okahandja," he said.

Pfander said the water storage plant is phase 2 of the company's N\$4 million water stewardship project which consists of a water extraction and treatment plant constructed last year for N\$1.7 million.

The project strategically utilises identified boreholes owned by the Municipality and a water storage facility positioned in proximity to the low-income community of Vergenoeg.

The boreholes, in conjunction with the reservoir, will be integrated into the existing reticulation system.

"The project consists of 2 phases, phase 1 which was commissioned in December 2023, encompasses a water extraction plant which we anticipate feeds an additional minimum capacity of 13-15 cubic metres per hour into the existing water supply system of the municipality, which means we can produce 15 flow bins of water in 1 hour," he said.





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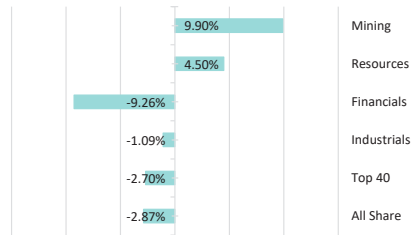
**Commodities**

Spot Gold	2320.86
Platinum	926.62
Palladium	1007.79
Silver	27.30
Uranium	87.00
Brent Crude	91.15
Iron Ore	97.23
Copper	9257.56
Natural Gas	1.79
Lithium	14.75

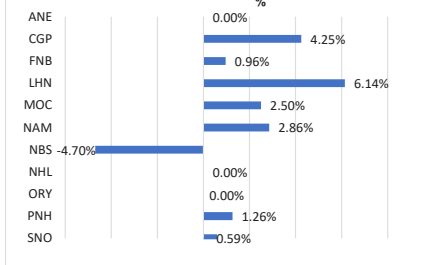
**Currencies**

USD/ZAR	18.6725
EUR/ZAR	20.2080
GBP/ZAR	23.5588
USD/CNY	7.2332
EUR/USD	1.0822
GBP/USD	1.2617
USD/RUB	92.5120
CPI	5.05%
Repo Rate	7.75%
Prime Rate	11.50%

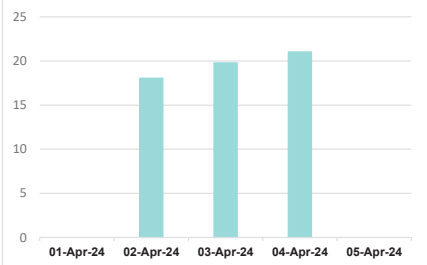
**JSE Indices: Year to date movement %**



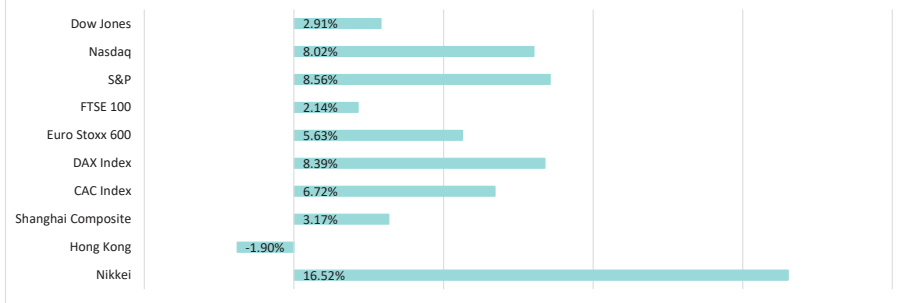
**NSX Local Stocks: Year to date price movement %**



**JSE ALL SHARE VALUE TRADED (ZAR BILLIONS)**



**Global Indices: Year to date movement %**



\*Prices as at 16:49, 05-Apr-2024